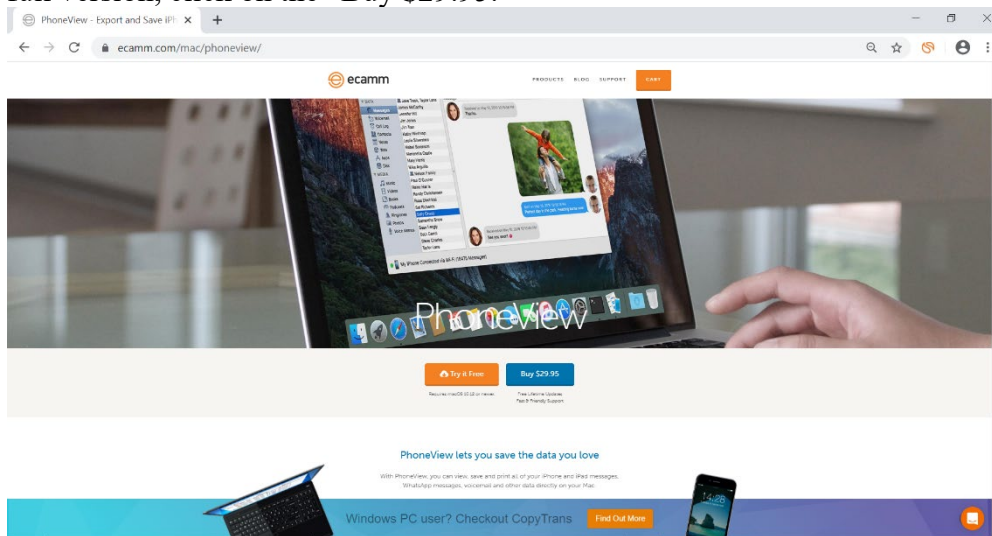


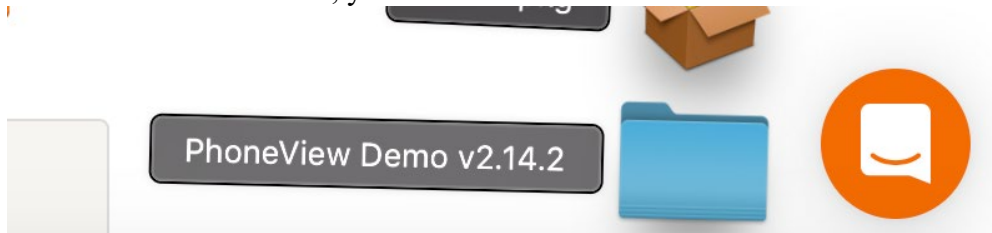
## **PhoneView for Text Messages – iPhone and Mac Computers Only**

We recommend using the “PhoneView” software to download your text messages. The trial version is limited to exporting 10 messages. The unlimited version is \$29.95. We have included directions below on how to download your text messages using the app.

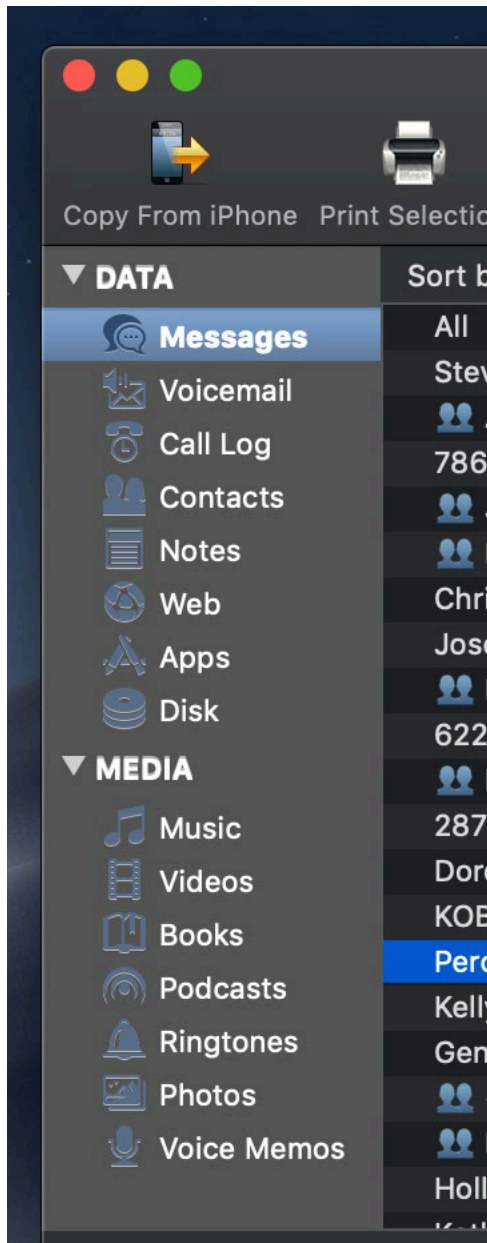
1. Please make sure you have the latest version of iTunes downloaded onto your computer. You can download it here if needed: <https://www.apple.com/il/itunes/download/>.
2. Visit the following website and click on the “Try It Free” button to download software to your computer: <https://www.ecamm.com/mac/phoneview/>. If you’d like to purchase the full version, click on the “Buy \$29.95.”



3. Once the download starts, you should see the below folder.



4. Please connect your phone to your computer and then wait for the program to finish downloading. Once the download is complete, you should see the following interface:



5. Please allow the program to backup data to your computer. This may take some time as the program searches your phone for all text messages including any third-party text apps.
6. There are 3 different methods that you can use to download text messages:

**Method 1:**

Double-click one or more messages. The info will automatically be copied to a folder in your Documents folder as a PDF file or text file and displayed. Any selected media items will also be copied and opened. You can specify the format of exported messages in the PhoneView settings. (See PhoneView Settings section below.)

**Method 2:**

Highlight the message or message groups to be copied. To select a range of messages, click the first message, and then hold down the shift key on your keyboard while clicking the last message. Once the desired messages or message groups have been selected, click the "Copy From iPhone" button on the toolbar. You will see a file chooser showing a location on your computer. Select a destination location for the messages, choose formatting options, and click the "Save" button. The selected messages and media items will be copied into the selected folder on your Mac.

**Method 3:**

Drag messages or message groups directly from the PhoneView browser into a Finder window or onto the Desktop. The selected messages and media items will be copied to the destination. You can specify the format of exported messages in the PhoneView settings. (See PhoneView Settings section below.)

7. Please be sure to save the text messages as a PDF.